

## Introduction

Measurement Systems Analysis (MSA) is based on the reference manual of the Automotive Industry Action Group (AIAG) which was first published in 1990. Based on this reference manual a variety of company guidelines and other texts such as the Band 5 of the Verein Deutscher Automobilbauer<sup>1</sup> (VDA) originated, which in its 2nd edition, is based on the Norm ISO 22514-7 Measurement Process Capability and is to be published at the end of 2011 [7]. In addition, the verification of measuring equipment to ensure valid results is a formal requirement of any ISO 9001 certified corporation [4]. With the ISO 9001 topping one million certifications in 2009 [3], Measurement Systems Analysis should be an important aspect within the statistical education of engineers. Moreover, Measurement System Analysis is a standardized procedure within a 6σ methodology.

## Concepts & Terminology

Gages can have three types of impairments which are a lack of linearity, a bias and variation. The latter can be split into system immanent variation of the measurement itself and variation introduced by other factors such as operators using these measurement systems:

**bias:** difference between the average measurement and the reference value (accuracy)

**repeatability:** is given by the standard deviation of subsequent measurements under repeatability conditions (inherent precision)

**reproducibility:** is given by the average of measurements for a change in one factor

**repeatability conditions:** fixed and defined conditions i.e. identical operator, measurement device, part and quality characteristic

**reproducibility conditions:** repeatability conditions with one factor subject to change e.g. operator

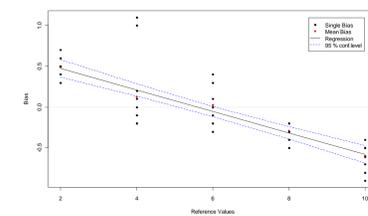
**reference interval:** the range in which 95.5% or 99.73% of the measurements are to be expected

**tolerance interval:** upper – lower specification limit

## Linearity and Stability

For assessing the linearity of a gage, parts with measurements covering the operating range of the gage are taken. Each reference part is repeatedly measured under repeatability conditions. A graphical and numerical analysis of the measurements is done [1].

```
library(qualityTools)
example(gageLin)
```

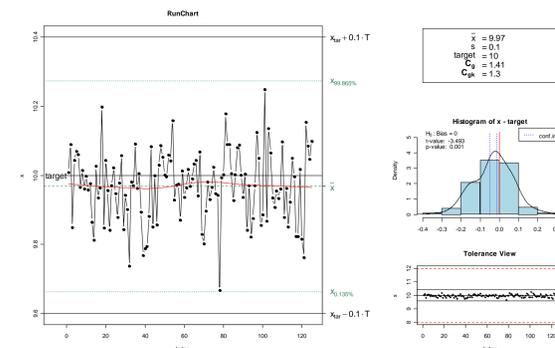


LINEARITY:  
13.16667

## MSA Type I – Bias & Repeatability

The focus of this study is to determine the bias and repeatability of the gage. The quality characteristic of a reference part is measured repeatedly under repeatability conditions and the repeatability and bias is determined. The capability of the gage is then expressed in the gage capability indices  $c_g$  and  $c_{gk}$  (analogous to the process capability indices  $c_p$  and  $c_{pk}$ ) which relates the reference interval of the measurements to a portion of the tolerance interval of the considered quality characteristic [8]. The portion depends on company guidelines and usually takes on values around 0.2.

```
example(cg)
```



## MSA Type II – Gage Repeatability & Reproducibility

The focus of this study is to identify the source and magnitude of the variation for a given gage in a production environment. The quality characteristic of parts is measured under reproducibility conditions and the parts are sampled from the production process. Using a Gage R&R study the repeatability and reproducibility of the gage is determined. Repeatability refers to the inherent precision of a measurement system. Reproducibility is the part of the overall variance that models the effect of different e.g. operators performing measurements on the same unit and a possible interaction between different operators and parts measured within this Gage R&R. The relation between these component is given by [1]:

$$\sigma^2_{\text{Total}} = \sigma^2_{\text{Parts}} + \sigma^2_{\text{Operator}} + \sigma^2_{\text{PartsxOperator}} + \sigma^2_{\text{Error}}$$

In here  $\sigma^2_{\text{Parts}}$  models the variation between different units of the same process.  $\sigma^2_{\text{Parts}}$  is thus an estimate of the inherent process variability. Repeatability is modeled by  $\sigma^2_{\text{Error}}$  and reproducibility by:

$$\sigma^2_{\text{Operator}} + \sigma^2_{\text{PartsxOperator}}$$

Suppose 10 randomly chosen units were measured by 3 randomly chosen operators. Each operator measured each unit two times in a randomly chosen order and the units were presented in a way they could not be distinguished by the operators.

## Summary

MSA is covered in an obligatory introductory statistics course for engineers at the TU Berlin using the `qualityTools` package. Understanding the methodology is enhanced by performing a Gage R&R during class. In this activity the thickness of each of six dice is measured three times by three students in a randomized fashion [5]. This classroom experiment proved to be valuable for understanding the concept of repeatability and reproducibility. The observed variation is assigned easily to particular variance components using the provided methods.

The corresponding Gage R&R design can be created using the `gageRRDesign` method of the `qualityTools` package.

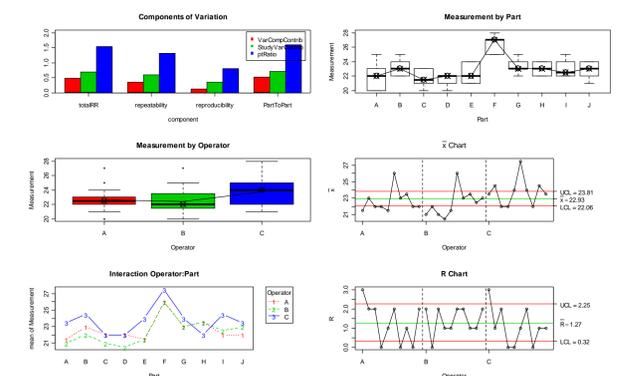
```
design = gageRRDesign(O=3, P=10, M=2)
```

The measurements are assigned to this design using the `response` method.

```
response(design) = c(23,22,22,22,22,25,23,...)
```

Methods for analyzing this design are given by `gageRR` and `plot`.

```
gdo = gageRR(design); plot(gdo)
```



### Gage R&R

	VarComp	StudyVarContrib	P/T
Ratio			
totalRR	1.664	0.695	1.55
repeatability	1.209	0.592	1.32
reproducibility	0.455	0.364	0.81
Operator	0.455	0.364	0.81
Operator:Part	0.000	0.000	0.00
Part to Part	1.781	0.719	1.60
totalVar	3.446	1.000	2.23

## References

- [1] A.I.A.G - Chrysler Corp., Ford Motor Co., General Motors Corp.: Measurement Systems Analysis, Reference Manual. 4th ed., Michigan (USA)
- [2] ISO (2010) ISO/DIS 22514-7: Statistical methods in process management -- Capability and performance -- Part 7: Capability of measurement processes.
- [3] The ISO-Survey of certifications 2009, 18<sup>th</sup> ed.
- [4] ISO (2008). Quality management systems – Requirements (ISO 9001:2008)
- [5] Mathews, P.(2004): Design of Experiments with MINITAB. ASQ Quality Press. – ISBN 0-87389-637-8
- [6] Roth, T. (2010). `qualityTools`: Statistical Methods for Quality Science. <http://www.r-qualitytools.org>
- [7] Dietrich, E 2011, 'Wo liegen die Unterschiede', QZ - Qualität und Zuverlässigkeit, no. 6, pp. 30–34
- [8] Dietrich, E & Schulze, A 2007, Eignungsnachweis von Prüfprozessen. Prüfmittelfähigkeit und Messunsicherheit im aktuellen Normenumfeld, Hanser, München [u.a.].